

Refund Policy:

- Elitesoft allows a 7 days trial period for Whisper CRM. The user is required to purchase a subscription to continue using the service thereafter. No payment information is obtained during the trial period.
- All payments made to Elitesoft for any services related to Whisper CRM (including initial subscription, Subscription upgrade or renewal of subscription) will only be possible via a manual payment action triggered by the customer. **Elitesoft will never trigger an automated payment for any reason.**
- Cancelling a Subscription. Your purchase is final and you will not be able to receive a refund of your subscription fee at any time. Without limiting the foregoing, you may cancel your subscription at any time, but please note that such cancellation will be effective at the end of the then-current subscription period. If you cancel, your right to use the Services will continue until the end of your then current subscription period and will then terminate without further charges.
- Refund can only be made for justifiable payment technical error cases that needs to be studied case by case